

Statements on Standardisation (handover interface)

- Without standardisation each Service Provider can define its own mechanism / format for the delivery of the data (LI and/or DR) to the Monitoring Facility**
- Without standardisation the Monitoring Facility needs to be capable of handling all the different mechanisms / layouts used by the operators**
- Statements by Law are simplifying the national implementation process**
- National agreement is needed on a common standard by Law Enforcement Agencies, Service Providers, Manufactures**
- The use of a common standard is profitable for the involved parties**
- ETSI standards as basis: Intercepted result is meeting international requirements by Law Enforcement Agencies**
- LI Standards in ETSI/TC LI are actively developed in good harmonization and are approved by all involved parties**



TRAINING PROGRAMME

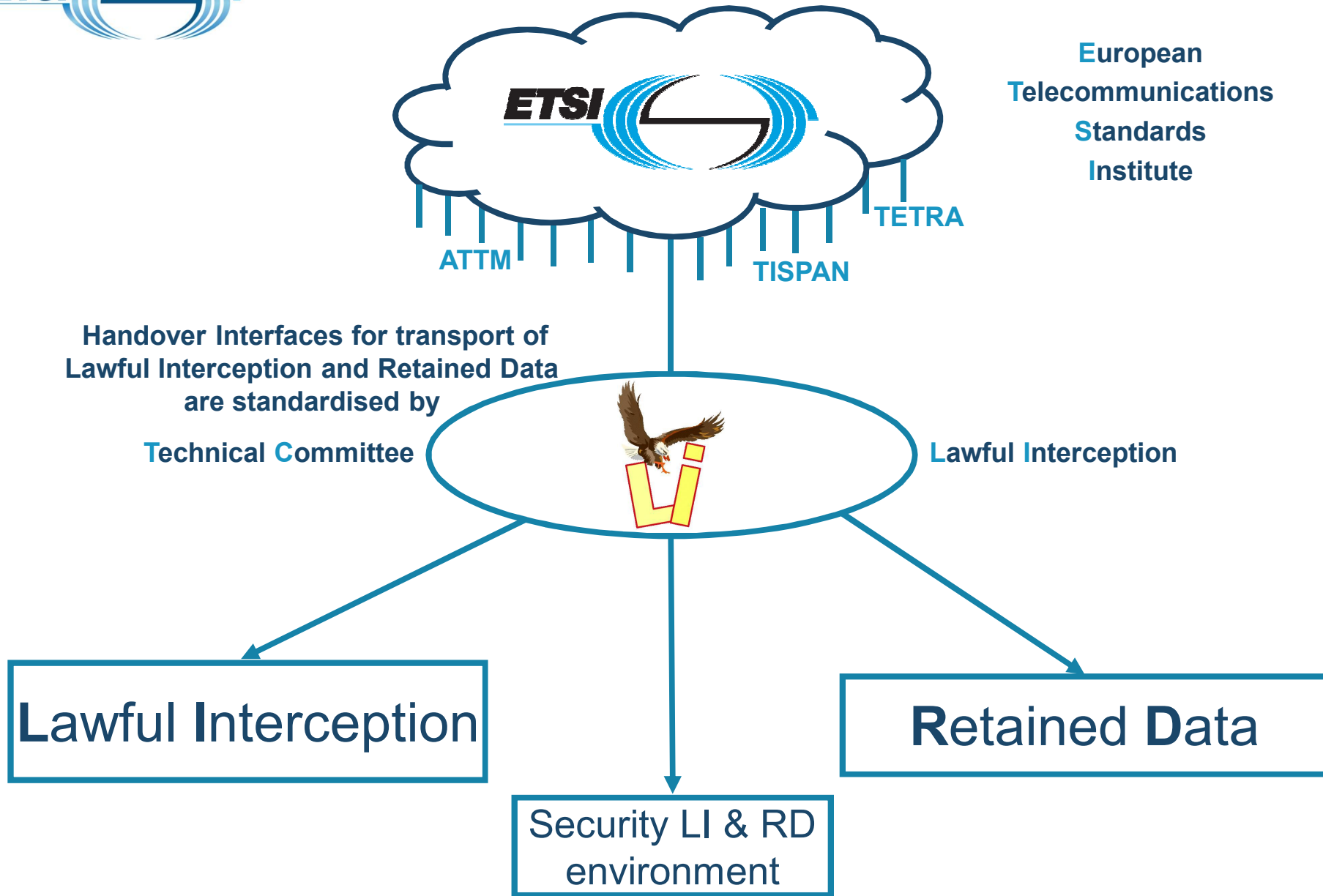
‘Lawful Interception & Data Retention’

ETSI/TC LI

Lawful Interception standardisation and Retained Data handling



Peter van der Arend
Chairman ETSI/TC LI
(Technical Committee on Lawful Interception)



Details on ETSI Lawful Interception Standardisation





Why Lawful Interception implementation in EU

**17th January 1995: EU Council of Ministers
adopted resolution COM 96/C329/01 on Lawful Interception**



**The providers of public telecommunications networks and services
are legally required to make available to the authorities the
information necessary to enable them to investigate
telecommunications**



LEA requirements (step 1)

❑ **ETSI TS 101 331**

Requirements of Law Enforcement Agencies

- **Provides guidance in the area of co-operation by network operators/service providers with the lawful interception of telecommunications**
- **Provides a set of requirements relating to handover interfaces for the interception**



Types of Lawful Intercepted data (TS 101 331)

Intercept Related Information (**IRI**)

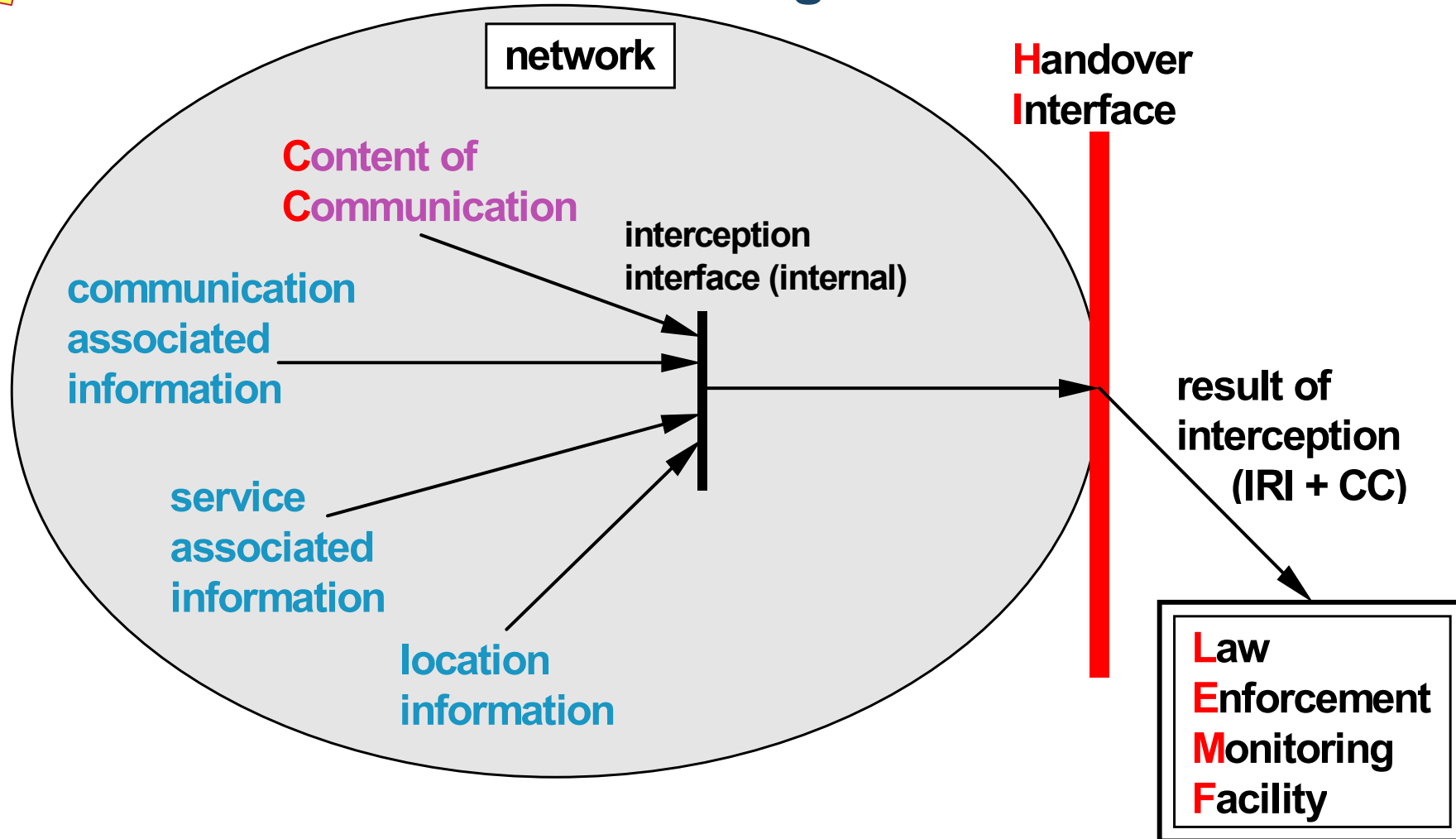
➤ Collection of information or data associated with telecommunication services involving the target identity:

- **communication associated information** or data (including unsuccessful communication attempts)
- **service associated information** or data (e.g. service profile management by subscriber)
- **location information**

Content of Communication (**CC**)

➤ Information exchanged between two or more users of a telecommunications service

General network arrangements (TS 101 331)





General on security of LI feature

- Parties in the communications**
 - Neither the target nor the other parties involved in the communications should be able to detect that interception is (de)activated or that interception is taking place
- Other users**
 - Other users of any telecommunications service should not be able, by any means, to detect that any interception facility has been (de)activated or that interception is taking place
- Protection of Target information**
 - Protection of Rooms, Systems, Connections
- Local staff**
 - Only authorised personnel may have knowledge that interception has been activated on a target
 - Unauthorised persons shall not be able to detect that any interception is active on certain subscribers



LI Handover Interface (CS) (step 3)

- ❑ **ETSI TS 101 671** (=ETSI ES 201 671)
Handover Interface for the Lawful Interception of Telecommunications Traffic
 - **Generic flow of information and procedures and information elements, applicable to any future telecommunication network or service**
 - **Circuit switched and packet data**
 - **Covered technologies:**
PSTN, ISDN, GSM, UMTS (CS), GPRS, TETRA
wireline NGN (including PSTN/ISDN emulation)
wireline IMS PSTN simulation

- ❑ **ETSI TR 102 053**
Notes on ISDN LI functionalities
 - **Implementation advice of TS 101 671 for operators**



Handover Interface ports (TS 101 671)

- ❑ **HI1: for Administrative Information**
 - Request for lawful interception: target identity, LIID, start/duration, IRI or IRI+CC, IRI delivery address, CC delivery address, ...
 - Management information

- ❑ **HI2: for delivery of Intercept Related Information (IRI)**
 - All data related to establish the telecommunication service and to control its progress
 - Correlation information

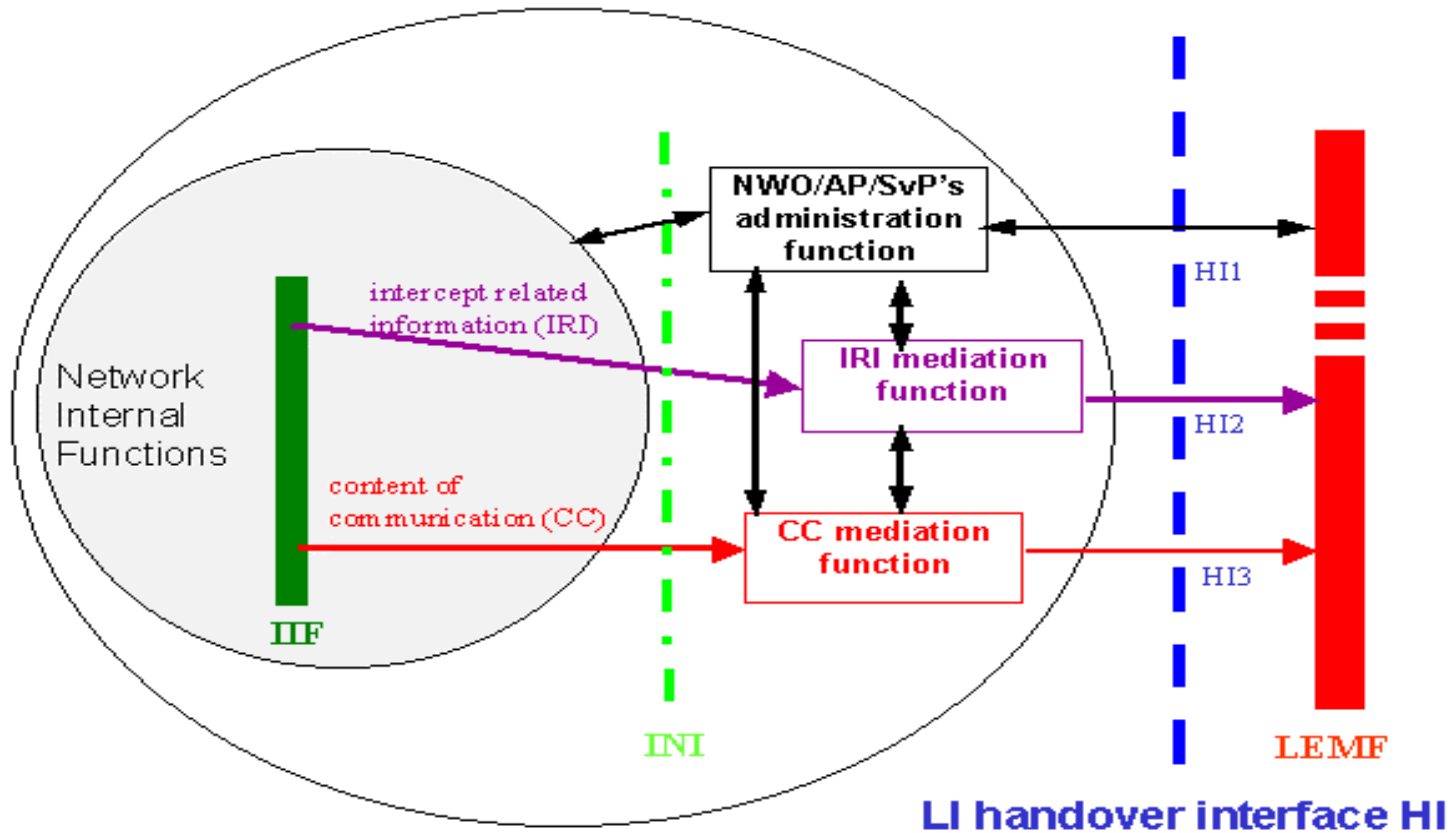
- ❑ **HI3: for delivery of Content of Communication (CC)**
 - Transparent en-clair copy of the communication
 - Correlation information



Handover Interface Concept (TS 101 671)

NWO/AP/SvP's domain

LEA domain



IIF: internal interception function
INI: internal network interface

HI1: administrative information
HI2: intercept related information
HI3: content of communication



Details on HI2 Interface (IRI) (TS 101 671)

- ❑ IRI data is defined according ASN.1 description
 - ITU-T Recommendation X.680 (Abstract Syntax Notation One)

- ❑ IRI Communication Associated Information
 - IRI-Begin
 - At first event of the communication attempt
 - IRI-Continue
 - Any time during the communication (attempt)
 - IRI-End
 - At the end of the communication (attempt)

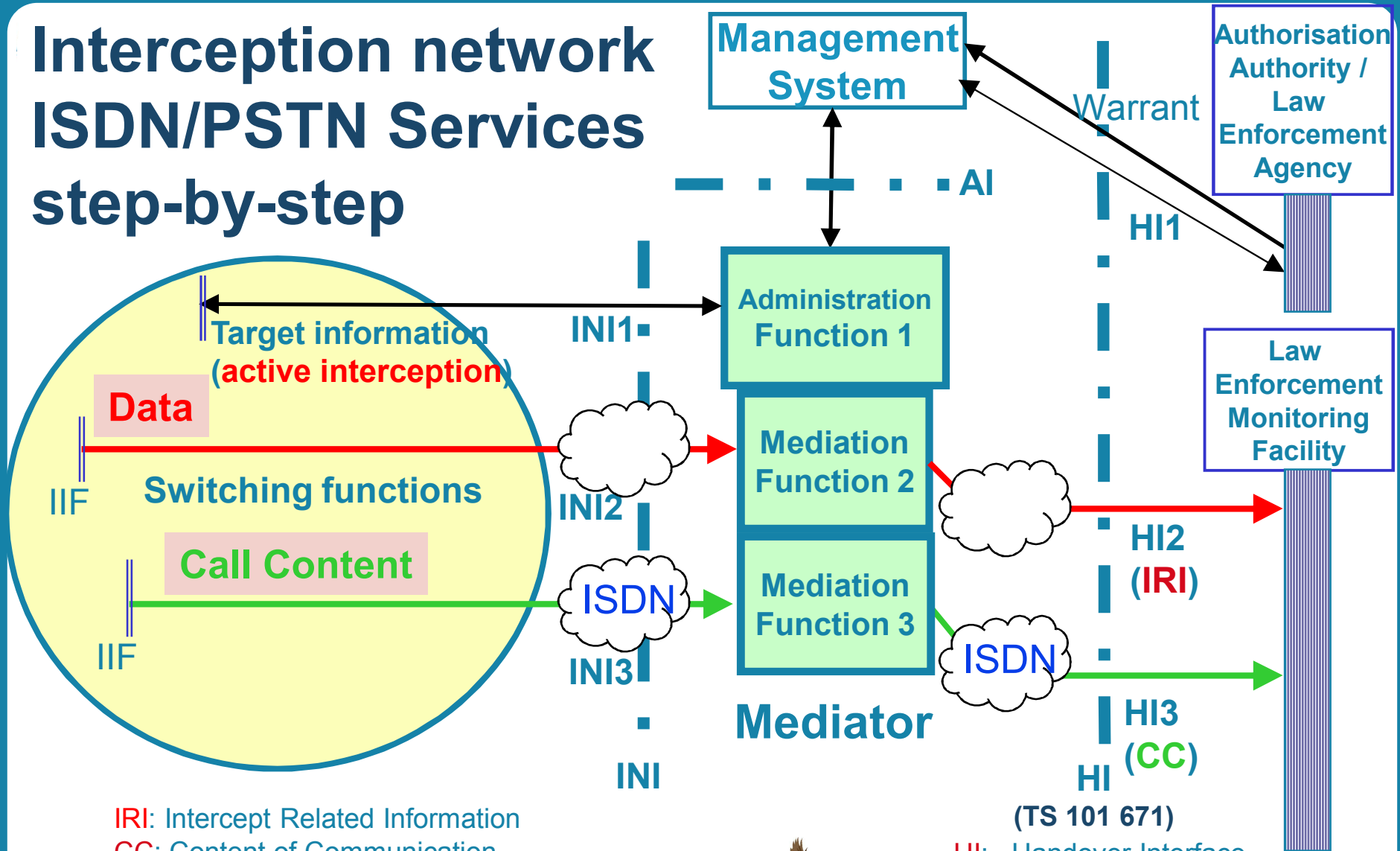
- ❑ IRI Service Associated Information
 - IRI-Report
 - For any non-communication related events



Parameters in IRI records (TS 101 671)

- LI related identities
 - LIID, target, network operator, network element, call ID, ...
- Timestamp
- Intercepted call direction (to / from target)
- Intercepted call state (in progress, connected)
- Address: Calling party / Called party / Forwarded-to-party / ..
 - E.164, TEI, IMSI, IMEI, MSISDN, SIP URI, ...
- Ringing tone duration / conversation duration
- Type of intercept:
 - PSTN, ISDN, GSM (CS), TETRA, GPRS (PD), UMTS (CS)
- Supplementary service information
- Location information
- National parameters
- IRI record type (Begin, Continue, End, Report)
-

Interception network ISDN/PSTN Services step-by-step



IRI: Intercept Related Information
 CC: Content of Communication
 INI: Internal Network Interface
 IIF: Internal Intercepting Function
 AI: Administrative Interface



HI: Handover Interface
 HI1: Administration
 HI2: Intercept Related Information
 HI3: Content of Communication

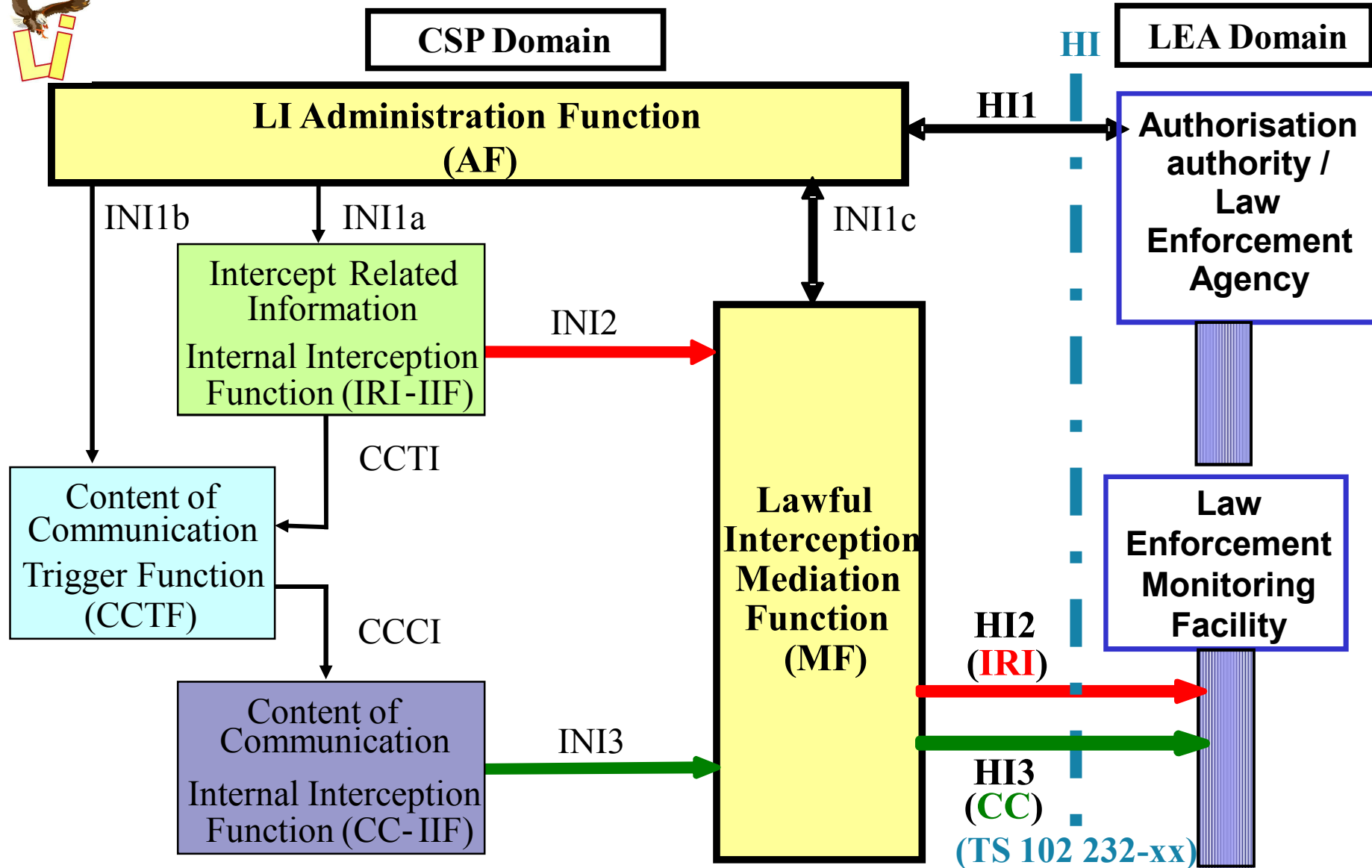


Architecture Reports from TC LI

- ❑ **ETSI TR 101 943**
Concepts of Interception in a Generic Network Architecture
 - High-level informative overview and principles regarding implementation of LI for telecommunications

- ❑ **ETSI TR 102 528**
Interception domain Architecture for IP networks
 - High level reference architecture for supporting lawful interception for IP networks
 - High level description of Internal Network Functions and Interfaces
 - Application of the reference model to voice and multimedia over IP services, data layer 3 and layer 2 services
 - Reference model in the network operator and communication service provider (CSP) domain →

Reference model for LI in IP networks (TR 102 528)





Handover of LI via IP Networks (step 3)

- ❑ **ETSI TS 102 232 part 01** *(formerly TS 102 232)*

Delivery of IP based interception

- **General aspects of handover for HI2 and HI3**
(as defined by TS 101 671) where the underlying transport system is based on the Internet Protocol stack.
- **Modular approach used for specifying IP based handover interfaces**
- **Header(s) to be added to IRI and CC sent over the HI2 and HI3 interfaces (with generic information on the communication)**
- **Protocols for the transfer of IRI and CC across the handover interfaces**
- **Protocol is defined according ASN.1 description**
ITU-T Recommendation X.680 (Abstract Syntax Notation One)
- **To be used in conjunction with other deliverables that define the service-specific IRI data formats**



Generic header information (TS 102 232-1)

- Generic header information to be added to HI2 and HI3 traffic**
 - **LIID**
 - **Authorization country code**
 - **Communication Identifier**
 - **Sequence number**
 - **Timestamp**
 - **Payload direction**
 - **Payload type**
 - **Interception Type**
 - **IRI record type (Begin, Continue, End, Report)**
 - **...**

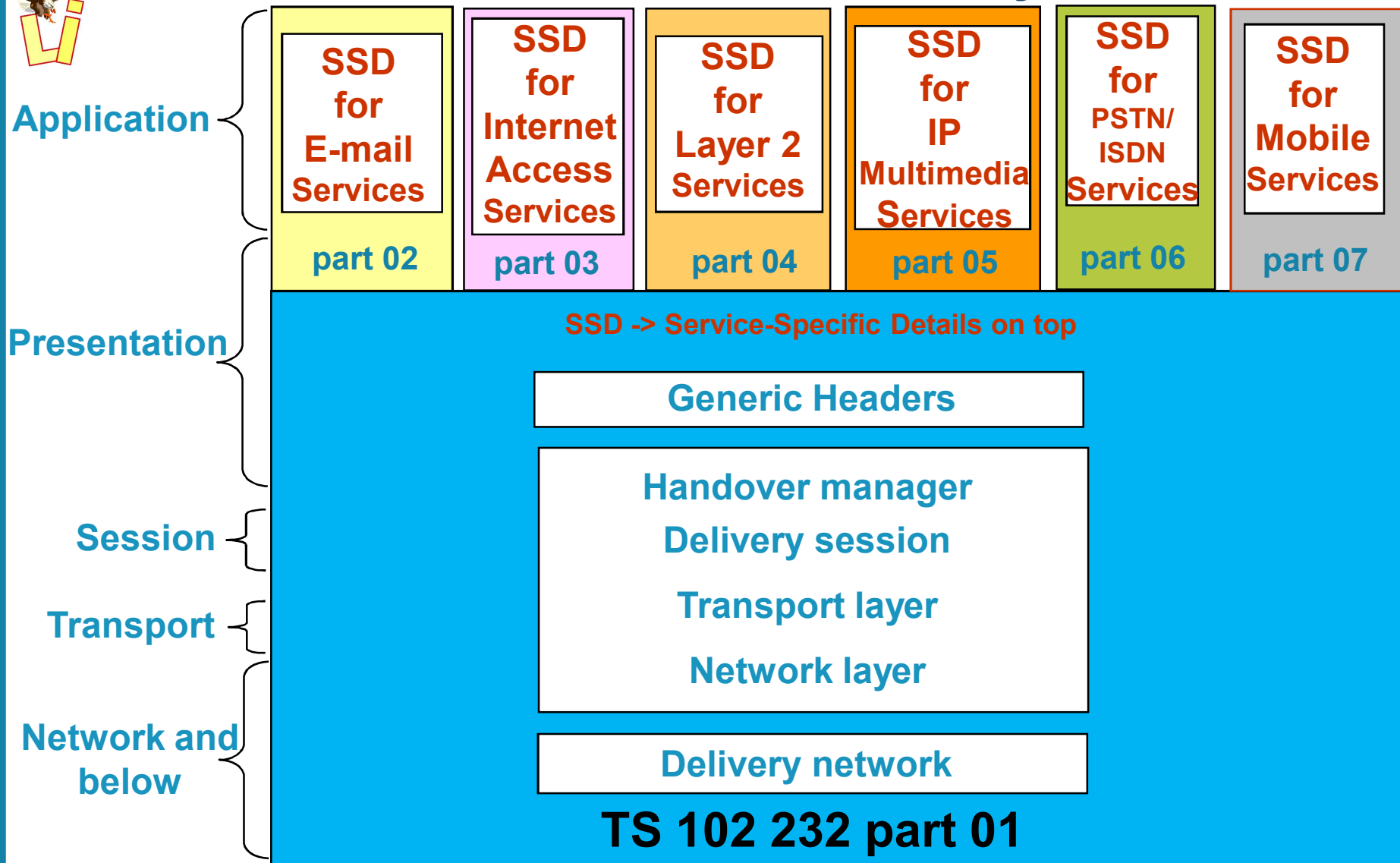


IP service-specific details (applications)

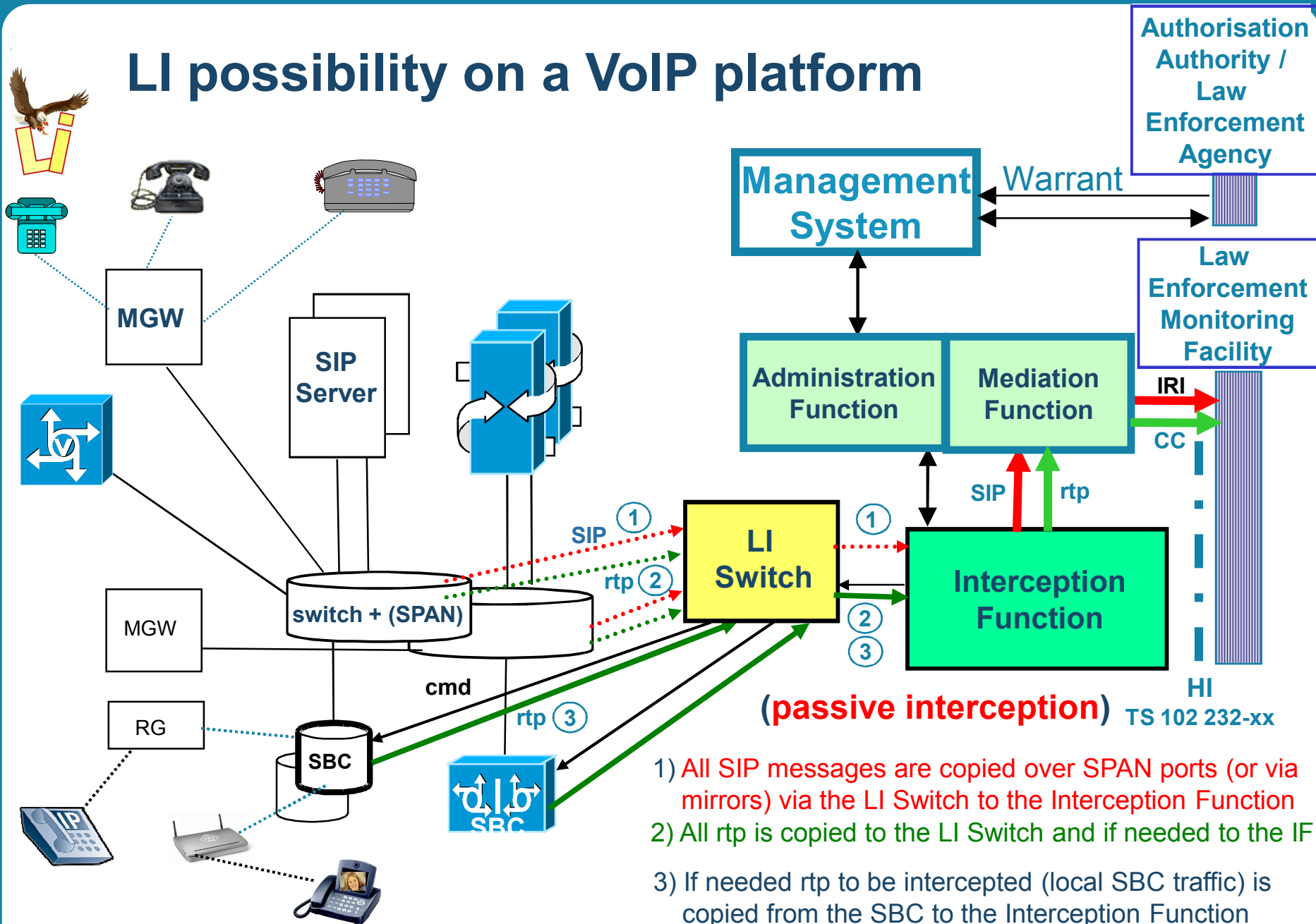
- ❑ *ETSI TS 102 232 part 02* (formerly TS 102 233)
Service-specific details for **E-Mail** Services
 - Description for handover of E-mail messages; MTP, POP3, IMAP4
- ❑ *ETSI TS 102 232 part 03* (formerly TS 102 234)
Service-specific details for **Internet Access** Services
 - Handover of Internet Access Information and TCP/IP info; DHCP, RADIUS
- ❑ *ETSI TS 102 232 part 04* (formerly TS 102 815)
Service-specific details for **Layer 2** Services
- ❑ *ETSI TS 102 232 part 05*
Service-specific details for **IP Multimedia** Services
 - Based on SIP and RTP, and services described by ITU-T H.323, H.248
- ❑ *ETSI TS 102 232 part 06*
Service-specific details for **PSTN/ISDN** Services
- ❑ *ETSI TS 102 232 part 07*
Service-specific details for **Mobile** Services



TS 102 232 IP HO Family



LI possibility on a VoIP platform





Security Report

- ❑ **ETSI TR 102 661**
Security framework in Lawful Interception and Retained Data environment
 - **defining a security framework for securing Lawful Interception and Retained Data environment of the CSP and the Handover of the information**
 - **Advice on Security measurements**
 - **Advice on Physical security**

CSP= Communication Service Provider



LI specifications in 3GPP (UMTS)

- ❑ **ETSI TS 133 106** (3GPP TS 33.106)
Lawful interception requirements
 - provides basic interception requirements
 - partly based on ETSI TS 101 331

- ❑ **ETSI TS 133 107** (3GPP TS 33.107)
Lawful interception architecture and functions

- ❑ **ETSI TS 133 108** (3GPP TS 33.108)
Handover interface for Lawful Interception



A GLOBAL INITIATIVE



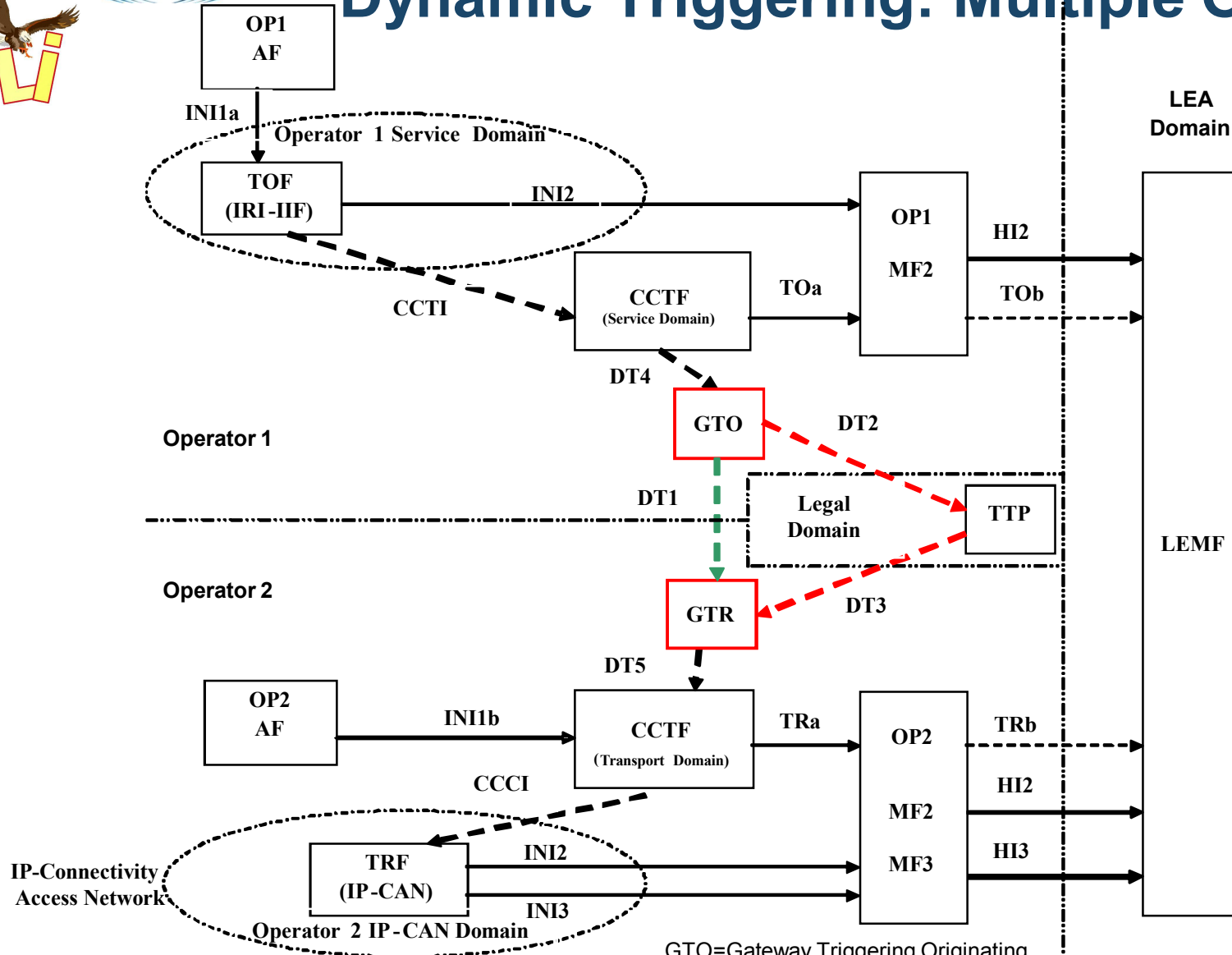
What's next on Lawful Interception ?

- Next meeting ETSI/TC LI#25, September 2010
- Media Security
- LI of Local Call Local Switch (LCLS), H(e)NB
- LI of Customer Alerting Tones & Customized Ringing Signal
- Start working on Report on “eWarrant Interface”
- Development of Dynamic Triggering and CCTF Standardisation (DTS 102 677)
 - At the moment operators need tailor made integration to keep the complete service interceptable
 - There is a need for rules how the Network is performing Basic LI for IP related services
 - Also rules for triggering between networks are needed
 - International Dynamic Triggering might become an issue in the future



Dynamic Triggering: Multiple Operator

(DTS 102 677)



GTO=Gateway Triggering Originating
GTR=Gateway Triggering Receiving



Relationships with other bodies

- 3GPP/SA3-LI (LI for UMTS & GSM)
- ETSI/EP TETRA (LI for Tetra system)
- ETSI/TC TISPAN (LI for fixed NGN & fixed IMS)
- ETSI/TC ATTM (LI for IPCableCom)
- ETSI/TC SES (LI for satellite systems)
- ETSI/TC PLT (LI for Powerline Communications)
- National and Regional Law Enforcement Agencies and STC/ILETS
- ATIS/PTCS LAES SC (T1.678 v1 / J-STD-025-B)

Activities in ETSI/TC LI on Retained Data Handover Interface





Why study on Retained Data in EU

**15th of March 2006: the European Parliament
and the Council of the European Union adopted
Directive 2006/24/EC on Data Retention**



**Data generated or processed in connection with the provision of
publicly available electronic communications services
or of
public communications networks
need to be retained**



Applicability Directive

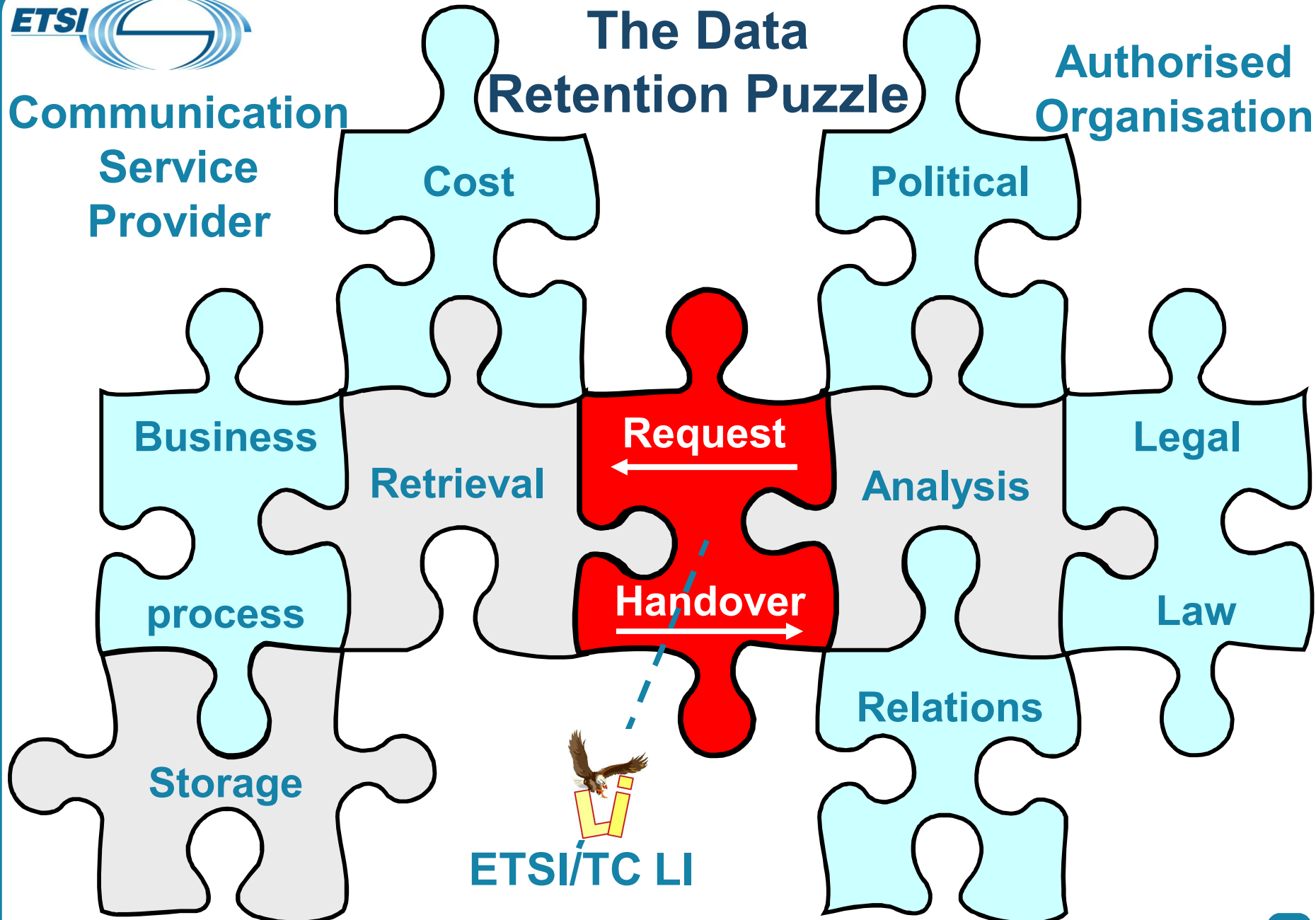
- The **content** of the communication is not part of the directive
- Data to be Retained**
 - **Successful and unsuccessful** communication attempts
 - **Wireline** network telephony / **Wireless** network telephony
 - **Internet access** / **Internet e-mail** / **Internet telephony**
- Categories of data to be retained**
 - data to trace and identify the **source** of a communication
 - data to identify the **destination** of a communication
 - data to identify the **date, time and duration** of a communication
 - data to identify the **type** of communication
 - data to identify users' communication **equipment** or what purports to be their equipment
 - data to identify the **location** of mobile communication equipment
- Detailed requirements shall be defined by each Member State in its national law**



Communication
Service
Provider

The Data Retention Puzzle

Authorised
Organisation





Why standardisation of RD handling

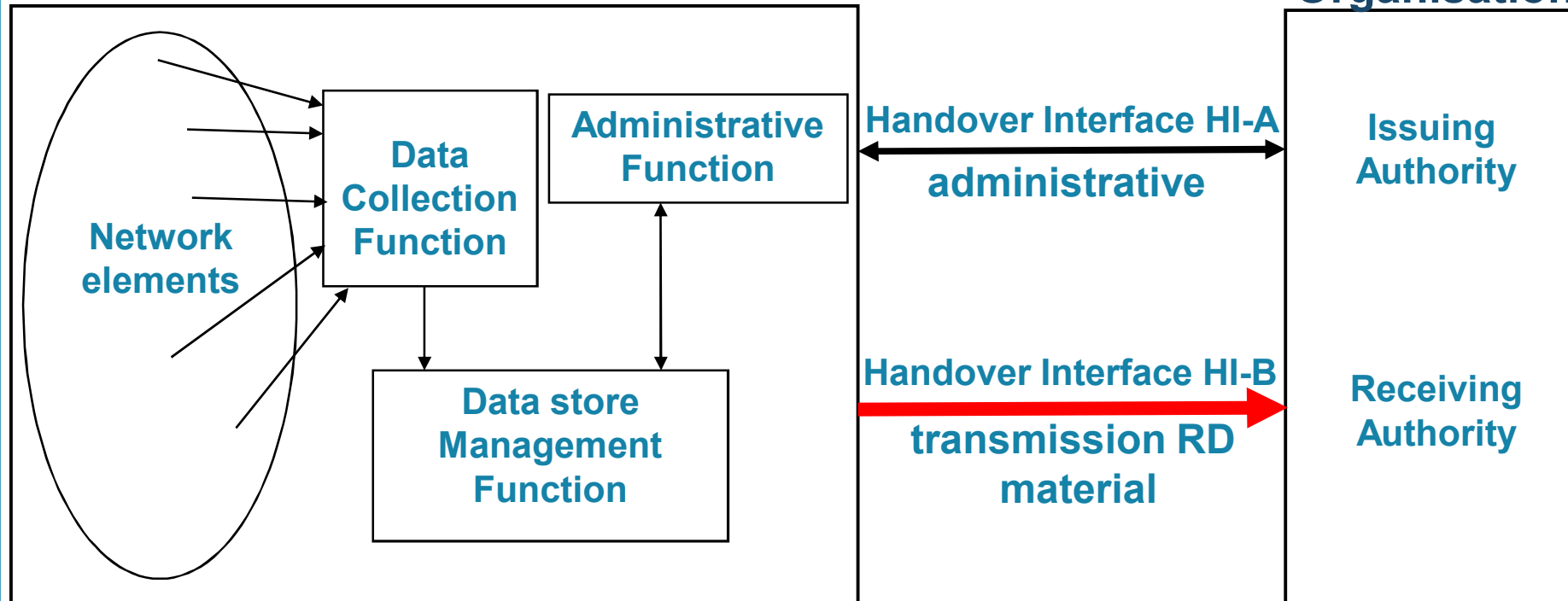
- Conformance**
 - Standards meet Data Retention Directive, national laws and agreed requirements
 - National options are possible
- Ease of use**
 - Easier for SP to define own storage and delivery mechanism
 - Easier for LEA to define own requesting and receiving mechanism
- “Cheaper” products**
 - Manufacturers need to develop one basic product for SP and LEA
- Common approach**
 - RD Standards in ETSI are approved by all involved parties (SPs, LEAs, Manufactures)
 - Common way for all involved parties
- Continuously updated**
 - Flexible to follow new (inter)national developments



Functional Model (TS 102 657)

Communication Service Provider

Authorised Organisation



HI-A: various kinds of administrative, request and response information from/to the Issuing Authority and the responsible organization at the CSP for RD matters.

HI-B: retained data information from the CSP to the Receiving Authority

HI-A and HI-B may be crossing borders between countries:

subject to corresponding national law and/or international agreements.



Retained Data Specifications in ETSI/TC LI

❑ *ETSI TS 102 656*

Requirements of LEAs for handling Retained Data

- guidance and requirements for the delivery and associated issues of retained data of telecommunications and subscribers
- set of requirements relating to handover interfaces for retained traffic and subscriber data
- requirements to support the implementation of Directive 2006/24/EC
- freedom for national regulations, procedures and processes

❑ *ETSI TS 102 657*

Handover interface for the request and delivery of Retained Data

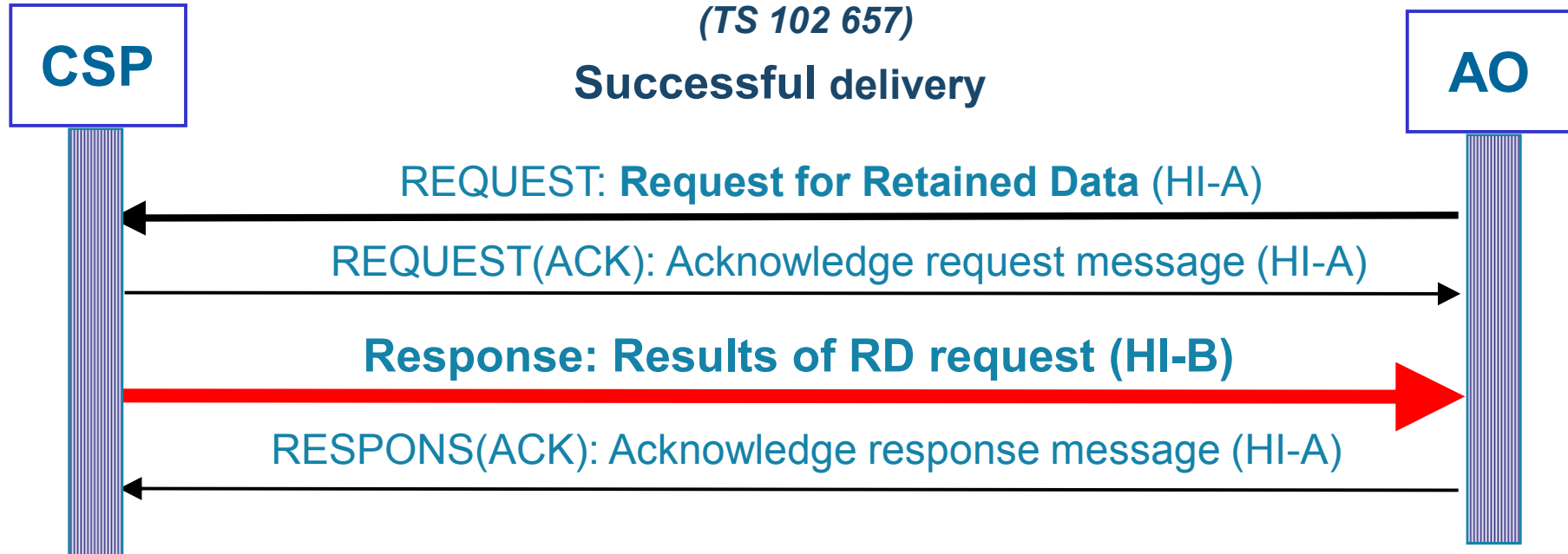
- handover requirements and handover specification for the data that is identified in EU Directive 2006/24/EC on Retained Data and in national legislations as defined in TS 102 656
- considers both the requesting of retained data and the delivery of the results
- defines an electronic interface



Retained Data Handover Signalling principle

(TS 102 657)

Successful delivery

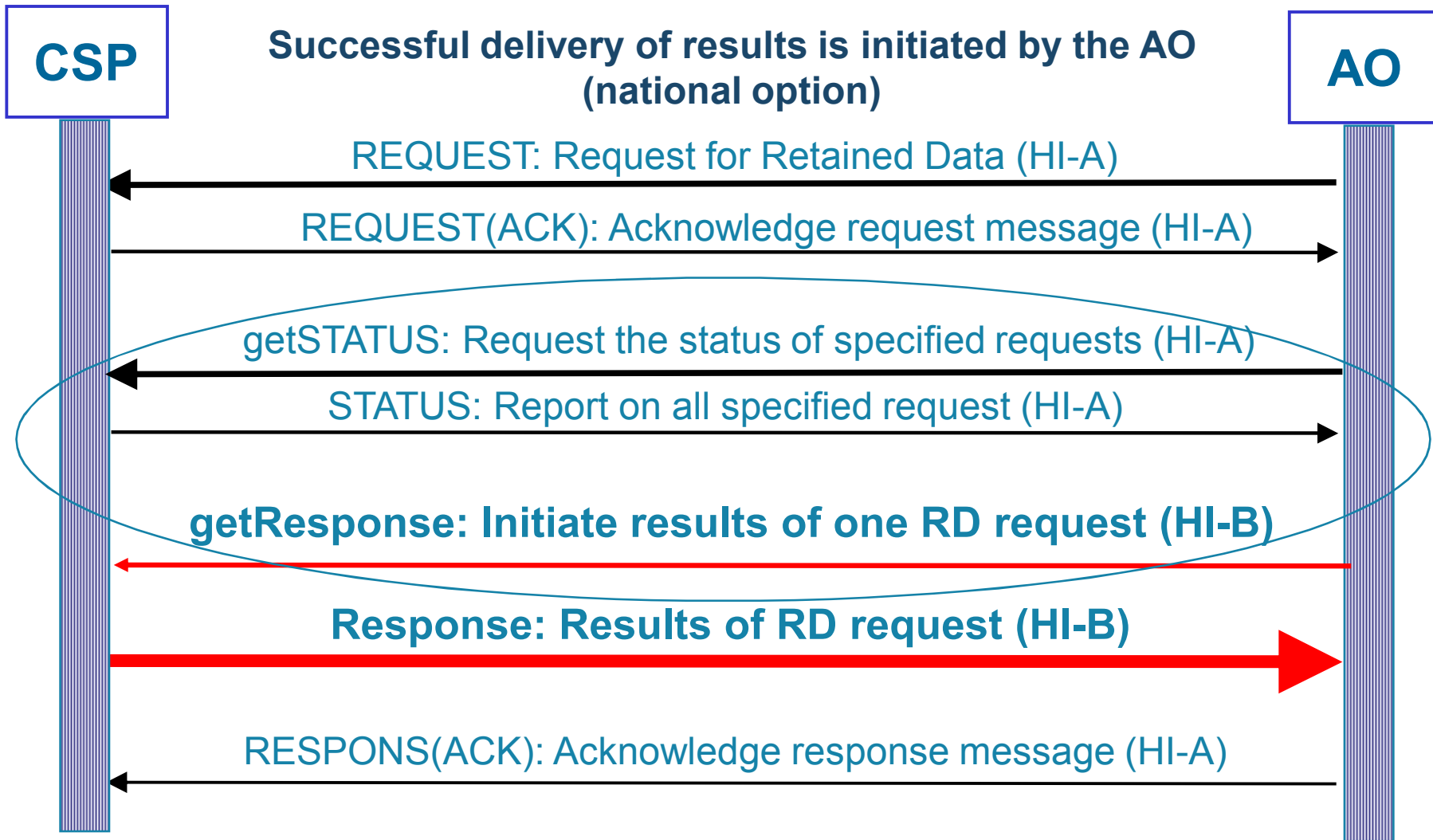


❑ Data exchange techniques

- “direct TCP” with BER encoding derived from the ASN.1
- “HTTP” with XML encoding
 - on top of the standard TCP/IP stack
 - choice of technique is a national option



Retained Data Handover Signalling principle





Modular approach RDHI specification

Framework for Retained Data Handover Interface

Telephony
services

Network
Access
services

Asynchronous
message
services

Synchronous
Multi-media
services

e.g.

PSTN/ISDN
GSM/UMTS-cs
SMS/MMS

Internet
GPRS
UMTS-ps

E-mail
webmail

chat

Retained Data requests

- ❑ A request may only ask for data from **one service**
 - Telephony services
 - Network access services
 - Asynchronous message services
 - Synchronous multi-media services
- ❑ A request may only ask for data from **one category**
 - Subscriber data e.g. subscriber ID, name, address, NRI
 - Usage data e.g. call records
 - Equipment data
 - Network element data e.g. location and identity GSM base station
 - Additional service usage e.g. DSN
- ❑ A request shall list one or more request **criteria**
 - Equal To a specified value for a given field
 - Range a range for a given field (e.g. lower and upper bounds, using the lessThan or greaterThan operators)
 - Member of a list of values for a given field

Examples of Requests (TS 102 657)

- Request for **subscription** data for telephone number 0123456789, which were applicable for that number in the time span between 1 March 2010 and 15 June 2010

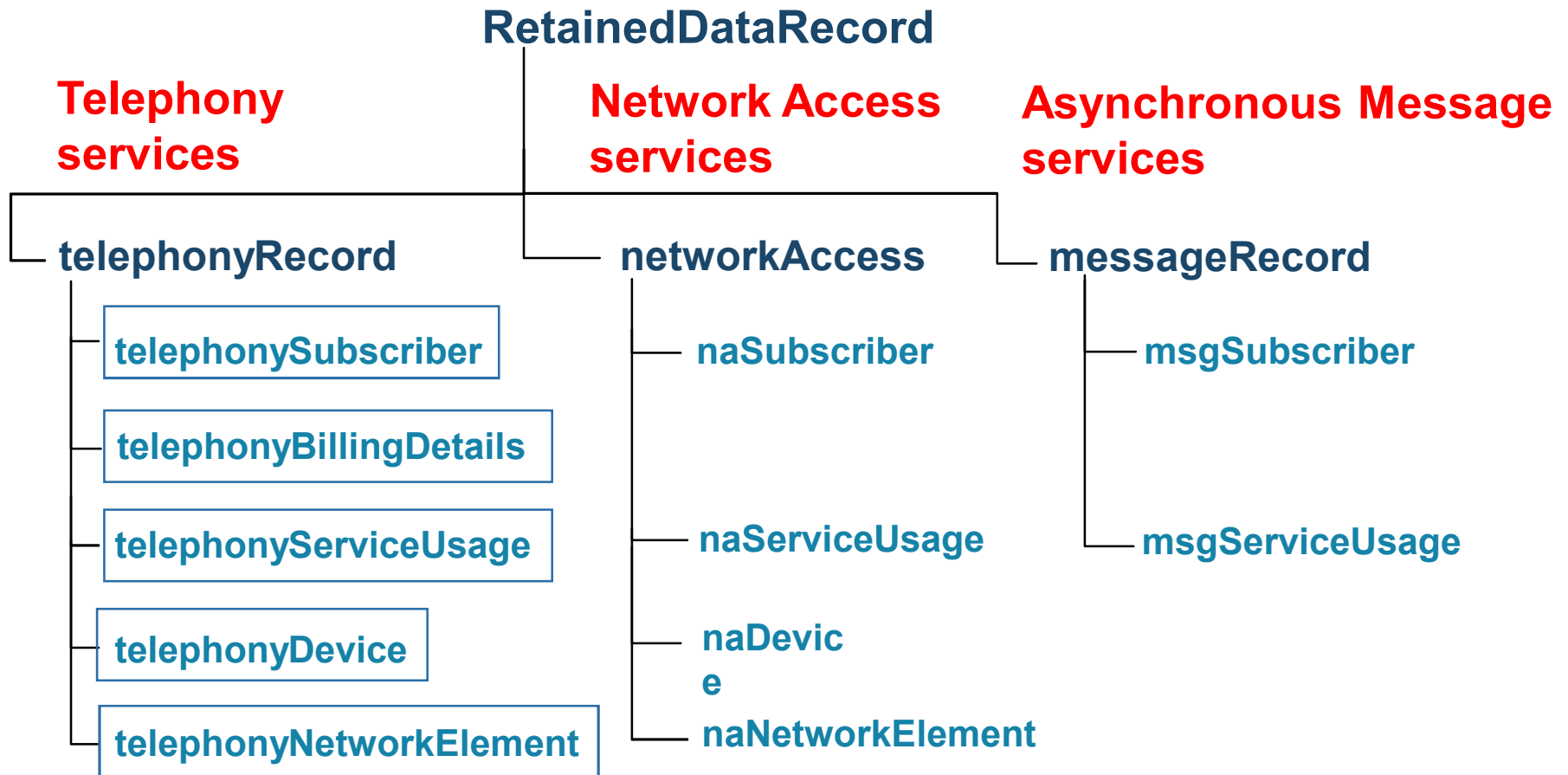
Request Parameter	Value
registeredNumber	Subscriber record for telephony service with matching phone number is returned
timeSpan	A range of times for the start of the subscription

- Request for service **usage** records for telephone number 0123456789 for calls, which were initiated from that number between 15 May 2010 and 1 June 2010

Request Parameter	Value
partyNumber	Telephone number of interest in the call
partyRole	Role (originating or terminating) of the telephone number specified (can be omitted)
timeSpan	A range of times for the start of the call



Schematic representation of top level ASN.1



telephonySubscriber

- subscriberID
- genericSubscriberInfo
- telephonySubscriberInfo
- subscribedTelephonyServices
 - └ SubscribedTelephonyServices
 - serviceID
 - providerID
 - timeSpan
 - registeredNumbers
 - registeredICCID
 - serviceType
 - installationAddress
 - connectionDate
 - IMSI
 - carrierPreselect
 - lineStatus
 - allocatedDeviceIDs
 - pUKCode
 - pUK2Code
 - iMEI
 - nationalTelephonySubscriptionInfo
- nationalTelephonySubscriberInfo

TelephonyRecord: Subscriber

GenericSubscriberInfo

- organizationInfo
 - name
 - contactDetails
 - nationalRegistration
- individualInfo
 - name
 - contactAddress
 - dateOfBirth
 - gender
 - identificationNumber
 - authenticationInfo



telephonyServiceUsage

- partyInformation
 - PartyInformation
 - partyNumber
 - subscriberID
 - deviceId
 - locations
 - communicationTime
 - iCCID
 - iMSI
 - natureOfAddress
 - forwardedTransferredNumber
 - terminatingTransferredNumber
 - emailAddress
 - iMEI
 - detailedLocation
 - nationalTelephonyPartyInformation**
- communicationTime
- eventInformation
 - TelephonyEventInformation
 - time
 - type
 - party
 - location
- endReason
- communicationType
- bearerService
- smsInformation
- ringDuration
- mmsInformation
- nationalTelephonyServiceUsage**

TelephonyRecord: ServiceUsage, Device and NetworkElement

telephonyDevice

- deviceIdType
- telephonyDeviceID
- subscriberID
- nationalTelephonyDevice**

telephonyNetworkElement

- telephonyNetworkID
- cellInformation
- validity
- nationalTelephonyNetworkElement**



What's next on Data Retention ?

- ❑ **ETSI/TC LI will maintain the Retained Data standards**
 - Complete synchronous multi-media services
 - Add new internet services as technology progress
 - Add new parameters in line with national requirements
- ❑ **Start working on a Report for Data Retention System Architecture and Internal Interfacing**
- ❑ **ETSI/TC LI can organise an interoperability test, if required**
 - ETSI Plugtest for checking the specifications
- ❑ **ETSI/TC LI is encouraging widespread use of the RD standards!**
 - The use of the Handover standard is already promoted in international conferences and workshops
- ❑ **ETSI/TC LI is keeping a close working relation with the EC/Experts Group “The Platform on Electronic Data Retention for the Investigation, Detection and Prosecution of Serious Crime”**



Activities in EC/Expert Group:

“The Platform on Electronic Data Retention for the Investigation, Detection and Prosecution of Serious Crime”

Guidance Papers in relation to its application in the DR Directive

- “**Webmail**” and “**Web Based Messaging**”
- The obligation to retain E-mail logs – when must records of **spam** E-mails be retained?
- Closer understanding of the term “**Transit Providers**”
- Closer understanding of the term “**third party networks and service providers**”
- Closer understanding of the term “**Internet Telephony**”

- Closer understanding of “Centralised Data Storage” in other MS
- Closer understanding of the term “Data Security”
- Closer understanding on “Port Numbers”
- Closer understanding of “Unsuccessful call attempts”
- On “Internet Email” and “Telephony”
- On “Standardisation of a Data Retention Handover Interface”



National DR Implementation

- Definition of the set of elements to be retained
- Definition of the format of the requests
- Which standard to be used for the request and for the transport of the requested data (e.g. ETSI TS 102 657)

- Preparation of ETSI handover specification for national implementation
 - definition of the optional elements for national use
 - how to use specific elements
 - definition of specific national elements
 - transport mechanism to be used
 - security mechanisms
 -
 -

Intro on ETSI



- ❑ A European standards organization, created in 1988, active in all areas of telecommunications
 - including radio communications, broadcasting and Information Technology
- ❑ Creates different deliverables to meet market needs
- ❑ Supporting EU and EFTA regulation and initiatives
- ❑ A not-for-profit organization (750+ members from 60+ countries)
- ❑ Members: Administrations, Administration Bodies and NSOs, Network Operators, Service Providers, Manufacturers, Users
- ❑ Favours international and interregional collaboration
- ❑ All publications freely available! Downloadable from ETSI Website

<http://pda.etsi.org/pda/queryform.asp>

<http://portal.etsi.org>

ETSI Members per country

(April 2009)

Albania	2	Great Britain	121	Norway	10
Andorra	1	Greece	8	Poland	6
Australia	2	Hungary	6	Portugal	2
Austria	11	Iceland	1	Qatar	1
Belgium	25	India	4	Romania	5
Bosnia Herzegovina	2	Indonesia	1	Russia	8
Bulgaria	4	Iran	1	Serbia	1
Brazil	3	Ireland	14	Singapore	1
Canada	9	Israel	7	Slovakia	3
China	8	Italy	34	Slovenia	4
Croatia	4	Japan	7	South Africa	2
Cyprus	2	Jordan	1	Spain	23
Czech Republic	5	Korea	1	Sweden	24
Denmark	19	Latvia	1	Switzerland	25
Egypt	1	Lesotho	1	Taiwan	13
Estonia	2	Lichtenstein	1	Turkey	7
Finland	15	Lithuania	1	Ukraine	3
France	82	Luxembourg	7	United Arab Emirates	2
FYROM (Macedonia)	1	Malaysia	2	United States	88
Georgia	1	Malta	2	Uzbekistan	1
Germany	108	Netherlands	28	Yemen	1
				Total	766
				63 Countries	

ETSI members in Cyprus

- Government organisation

- **CYS**



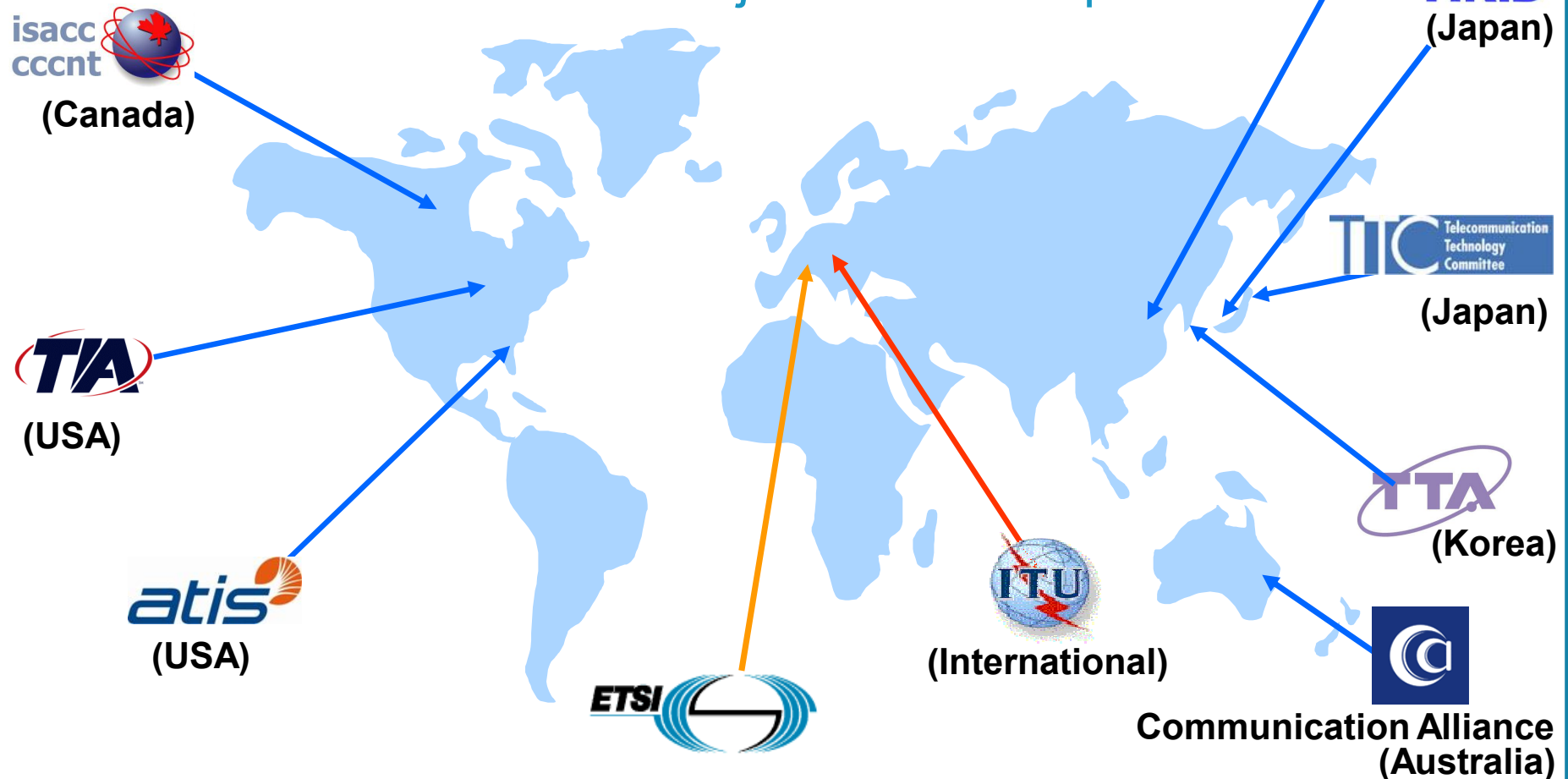
- Network Operators

- **Cyta**



Global Standards Collaboration

Interregional collaboration on selected standardization subjects between partners



Partnership Project



3rd Generation Partnership Project

specifying a W-CDMA system based on an evolution of the GSM core network, a member of the ITU's IMT-2000 family

<http://www.3gpp.org>

Organizational Partners:

ETSI (Europe)

CCSA (China)

ARIB (Japan)

ATIS (USA)

TTA (Korea)

TTC (Japan)

**Main body in ETSI for
Lawful Interception standards development
and
Retained Data handover standardisation is
ETSI/TC LI
Technical Committee on Lawful Interception**





Intro on ETSI/TC LI

- ❑ Created as stand-alone TC in October 2002
- ❑ Meetings
 - Three plenary meetings a year are organised (35-84 participants)
 - Dedicated Rapporteur's meetings can be organised on a specific issue (actual study item is "Dynamic Triggering")
- ❑ The TC LI meetings can be attended by ETSI members
 - Non-ETSI members can participate by invitation of the chairman
 - Next plenary meeting: ETSI/TC LI#25, September 2010
- ❑ Participation
 - Government organisations: Law Enforcement Agencies, Regulators
 - Manufacturers, Communication Service Providers
- ❑ Producing reports and specifications
 - On Lawful Interception and Retained Data handling
 - Mainly on the Handover Interface
- ❑ Promoting globally ETSI Lawful Interception and Data Retention standards amongst operators and national bodies





Participation in ETSI/TC LI

- ❑ **Law Enforcement Agencies / Governments organisations / Research organisations**
 - NL, UK, DE, AS, S, GR, ES, FR, FIN, CH, RU, UA, IT, NO, CY, HU, HR
 - AU, CA, USA, ID, KR
- ❑ **Communication Service Providers**
 - Vodafone Group, KPN (NL), BT, DT (DE), TeliaSonera (S), NBIP (NL) Inmarsat, RIM, Telenor, T-Mobile, Vodafone (DE), Telecom Italia Swisscom, Wind (IT), UPC, TDC (DK), Telstra (AU), Turk Telekom
- ❑ **Manufacturers (switch / mediation / LEA equipment)**
 - Ericsson, Siemens, Nokia Siemens Networks, Trovicor, Alcatel-Lucent Pine Digital Security, Group 2000, Aqsacom, Cisco, GTEN, DARS Utimaco Safeware, Verint, Syborg, NICE Systems, Detica, Thales Iskratel, HP, ATIS Systems, SS8, Spectronic Systems, AREA ETI, IPS/Resi, Suntech, Yaana, VeriSign, ZTE, SSI Pacific

Manufacturers may be active in more areas



Deliverables of ETSI/TC LI

□ ETSI/Technical Committee Lawful Interception (TC LI)

➤ on Lawful Interception:

- TR 101 943 v2.2.1 TR 102 503 v1.4.1 TR 102 053 v1.1.1
- TS 101 331 v1.3.1 ES 201 158 v1.2.1
- **TS 101 671 v3.5.1** ES 201 671 v3.1.1

- TR 102 528 v1.1.1 TR 102 519 v1.1.1
- **TS 102 232-1 v2.4.1** TS 102 232-2 v2.4.1 TS 102 232-3 v2.2.1
- TS 102 232-4 v2.2.1 TS 102 232-5 v2.4.1 TS 102 232-6 v2.3.1
- TS 102 232-7 v2.1.1

- on Data Retention: TS 102 656 v1.2.1 **TS 102 657 v1.5.1**

- Security Report on LI and DR: TR 102 661 v1.2.1



More details on **ETSI/TC LI** can be found on:

<http://portal.etsi.org/li/Summary.asp>

Chairman TC LI: Peter@lawfulinterception.com
Peter@DataRetention.eu



